

ER Connect

Immediate Web-Based Access to Patient Medical History, Prescription Data, and Lab Results 24/7.

ER Connect enables ER physicians to view and share critical information at the point of care. Additionally, ER Connect facilitates direct electronic referral to Community Clinics, encouraging appropriate ER utilization and reinforcing medical home linkage.

Long Term Value

- Increase in efficiency of diagnosis and treatment
- Reduction in inappropriate utilization of emergency room resources
- Reduction in costs associated with duplicated services
- Reduction in unnecessary prescriptions
- Reduction in potential for prescription drug abuse
- Minimal “front-end” costs
- Straightforward and user-friendly with minimal adoption time

Improve the accuracy and efficiency of diagnosis and treatment.

ER Connect provides convenient access to critical patient data when and where it is needed most—at the point of care. This information includes prescription history, laboratory diagnostic results, past emergency department visits, past hospitalizations, past referrals, ER physician notes, Clinic Provider notes, and claims-based outpatient history.

Enable continuity of care.

ER Connect aggregates data from disparate healthcare entities, enabling collaboration between healthcare providers regardless of organization and affiliation. This community-based approach to data collaboration ensures continuity of care. ER Connect provides physicians with the necessary information that individual healthcare organizations cannot provide internally.

Manage ER utilization more effectively.

ER Connect streamlines ER processes by enabling physicians to view relevant details of a patient’s medical history. In addition to improving efficiency, this helps avoid duplication of services and administrative costs.

Support medical home linkage with e-Referral.

ER Connect’s electronic referral functionality supports medical home linkage efforts by electronically connecting Emergency Rooms with Community Clinics. This enables Community Clinics to receive patient medical data and proactively contact patients to schedule follow-up appointments. Results have shown that getting patients to the appropriate level of care reinforces appropriate behavior and proper utilization of Emergency Room resources.

Revolutionize data communication between providers.

ER Connect enables providers from disparate healthcare entities to view and share notes on specific patients, providing a depth of information that would otherwise be unavailable at the point of care.

“ER Connect has reduced costs and improved the quality of care for Orange County’s indigent population.”

*Dan Castillo,
County of Orange
MSI Administrator*



ER Connect maintains the highest levels of security and confidentiality

- Flexible and customizable multi-user access control
- Three-tier system architecture ensures security and scalability
- 128-bit SSL encryption
- HIPAA compliant
- 24/7 site monitoring and backup ensure consistency and availability
- Sensitive data including user password and database backups are encrypted

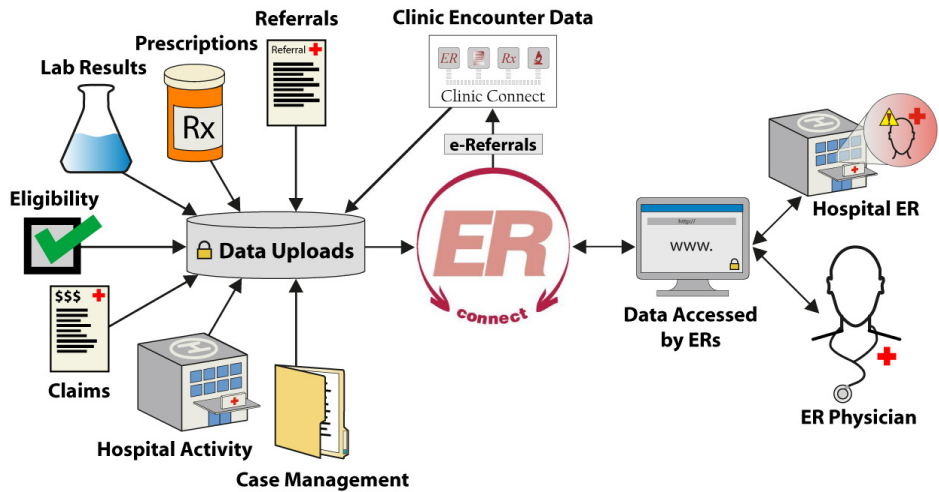
"I am still amazed that through the ER Connect system, I have access to more clinical data on an uninsured indigent patient than I do on a Blue Cross PPO patient. The MSI Program has set an example for not only other safety net programs, but for commercial insurers as well!"

Dr. Pete Anderson, ER Physician

ER Connect is simple to adopt and use, with minimal implementation costs.

As a web-based application, ER Connect harnesses the power of the internet to facilitate data communication. This enables immediate, secure 24/7 access to data with no new investment in hardware. Additionally, ER Connect can be implemented transparently and with minimal costs.

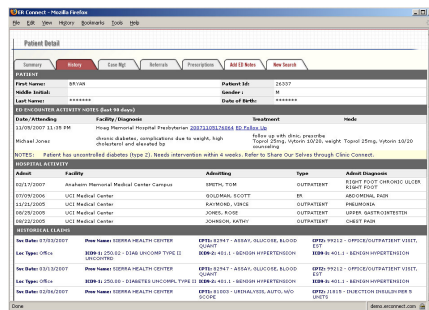
ER Connect Data Flow Schema



ER Connect makes access to information quick and reliable. Users can securely access detailed patient data 24/7 from any computer with an internet connection. Additionally, users can electronically refer patients to Community Clinics.

Conveniently access multiple sources of current information using ER Connect.

ER Connect provides convenient 24/7 access to multiple sources of current and historical patient information, in an intuitive format.



ER Connect was designed with direct input from ER Physicians to ensure that its web-based interface was both user-friendly and intuitive.



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ER Connect delivers substantial Return on Investment

- Critical patient information available at the point of care
- Reduction in duplicative services and duplicative prescriptions are easily quantifiable and realized
- e-Referral reduces inappropriate ER utilization and reinforces medical home linkage, leading to long term savings